

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WESTERN FLEMING COUNTY WATER DISTRICT)	CASE NO.
REQUEST FOR DEVIATION FROM 807 KAR 5:006,)	2003-00227
SECTION 13(1)(B) CONCERNING OFFICE HOURS)	

O R D E R

By letter dated June 13, 2003, Western Fleming County Water District ("Western Fleming") applied for a deviation from 807 KAR 5:006, Section 13(1)(b)1, which provides that a designated representative shall be available to the public in regular business or office hours at least 7 hours per day, 5 days per week. Western Fleming desires to maintain its regular business or office hours of 7 hours for 4 days a week. Western Fleming requests that it have no business or office hours on Monday of each week. It will maintain open business or office hours Tuesday through Friday. Western Fleming provides a drop box for customer use during closed business hours and offers automated bank draft withdrawal for its customers. The stated reason justifying the requested deviation is that Western Fleming is attempting to lower expenses by not paying an employee for an extra day of work per week. The full week (5 days) can be completed in 4 days. In this manner, the operating costs are reduced and this reduction assists in preventing higher rates in the long term.

The Commission, finding good cause and being otherwise sufficiently advised, HEREBY ORDERS that Western Fleming is granted a deviation from 807 KAR 5:006, Section 13(1)(b)1 and as a result shall be allowed to maintain closed business or office hours on Monday only.

Done at Frankfort, Kentucky, this 7th day of July, 2003.

By the Commission

ATTEST:


Executive Director